

The Future of Emergency Call Handling

Allerium Mira

Mira is Allerium's next-generation, cloud-native platform built to simplify complexity and designed for the way PSAPs work today and tomorrow. It brings voice, text, video, and automated requests together in a single, intuitive interface, giving telecommunicators the clarity, control, and flexibility they need to respond with speed and confidence. By streamlining critical information and work-flows, Mira helps call takers stay focused, act faster, and never miss what matters most.

End-to-End Integration. Unmatched Results.

When connected to the Allerium ESInet, Mira becomes more than a call handling platform. It becomes part of a fully integrated emergency response ecosystem. With end-to-end control of both the application and the network, agencies benefit from faster routing, richer location data, and fewer points of failure. The result is a smarter, more resilient system built to deliver when every second counts.

More Than a System. A Smarter Way to Respond

- NENA i3-compliant
- Zero-trust security framework
- Redundant, fault-tolerant design
- Optimized for fast deployment and simplified maintenance

Designed with Telecommunicators, for Telecommunicators

From major metros to single-position PSAPs, no two agencies operate the same way. Allerium Mira is built with that in mind. With configurable templates, flexible deployment options, and an interface shaped by public safety professionals, it adapts to your environment, not the other way around. Whether you're modernizing now or preparing for what's next, Mira delivers what today's teams need: less friction, faster onboarding, and a system that works the way they do.

What Sets Mira Apart

Mira is designed with the flexibility and focus PSAPs need to keep pace with evolving demands. Its cloud-native architecture supports deployment in public, private, or on-prem environments, with no hardware lock-in. A map-centric interface reduces cognitive load and adapts to individual workflows, while preconfigured templates and intuitive tools streamline onboarding and day-to-day use. Mira also includes AI-enabled features like real-time transcription, keyword alerts, and translation in over 40 languages, helping teams stay ahead of unfolding events. With a security-first design, zero-trust architecture, and built-in redundancy, Mira is ready to perform in any environment, without compromise.



Allerium is a trusted leader in mission-critical connections.

For over 40 years, we've delivered reliable, life-saving solutions that empower public safety professionals and essential service providers to act with confidence - when every connection counts.

Guided by integrity, innovation, and deep expertise, our configurable technologies help build safer, more connected, and more resilient communities.

Learn more at allerium.com